



**KISAN RATH**

**User Manual**

**Department of Agriculture, Cooperation and Farmers Welfare**

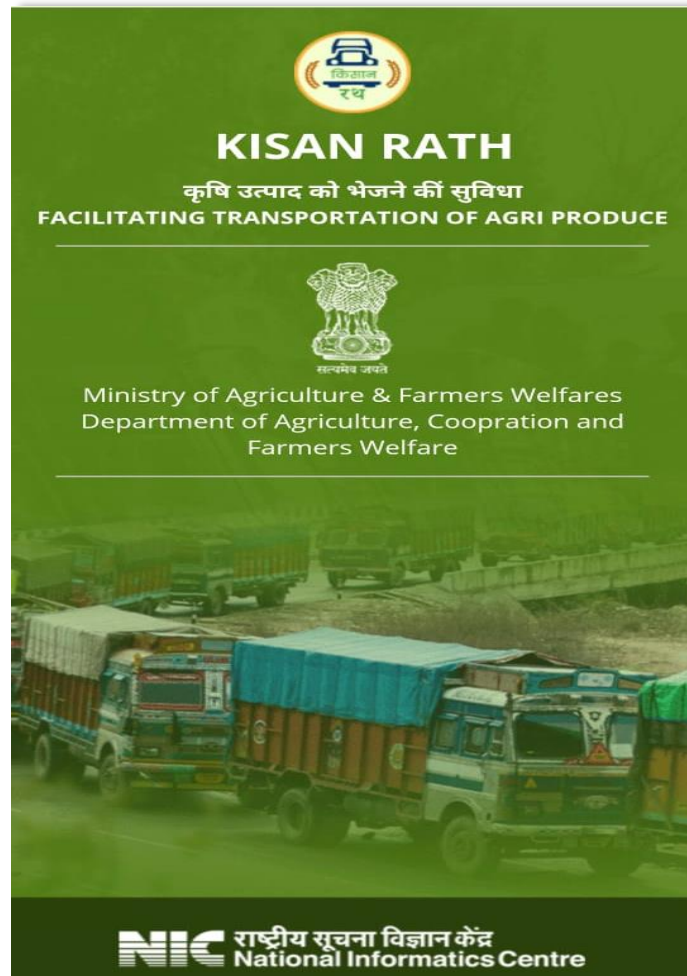
**Ministry of Agriculture & Farmers Welfare**

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## 1. Home

Open the KISAN RATH App in device to access the application, home page will appear as shown in figure below:



Then the user will be redirected to the screen where he/she can choose a language for the Mobile Application .

Choose Language

English



हिन्दी



ગુજરાતી



मराठी



தமிழ்



ಕನ್ನಡ



ಕನ್ನಡ



ਪੰਜਾਬੀ




NEXT

- Choose your preferred language and click on “Next” Button.
- Login and Registration screen will be displayed as shown in below screen.

**Kisan Rath**  
FACILITATING TRANSPORTATION OF AGRI PRODUCE

Farmer  Trader  Service Provider

**MOBILE NUMBER**  
XXXXX-XXXXX

**PASSWORD**  
\*\*\*\*\* 

[Forgot Password ?](#)

**SIGN IN**

Don't have an account? **Register**

## 2. Registration

To register the account, click on “Register” link, following screen will display.

The image shows a mobile application registration screen titled "Registration". At the top, there is a green header with a back arrow and the title. Below the header, there are three role selection buttons: "Farmer" (highlighted in green), "Trader", and "Service Provider". A checkbox labeled "Registered on PM Kisan" is present. The form contains several input fields: "Name\*", "Mobile Number\*", "OTP\*", and a location selection section with "Rural" (selected) and "Urban" radio buttons. Below these are dropdown menus for "State\*", "District\*", "Block/Tehsil\*", and "Village\*". At the bottom, there is a prominent yellow "REGISTER" button.

Here registration can be done for three Users, one is Farmer, second Traders and third is Service Provider.

- Select your Role and fill value in the required fields.

## 2.1 Registration as Farmer

PM-KISAN beneficiaries to select "Registered on PM-KISAN" and enter Aadhaar number along with other details.

- On click on Register link following screen will open as shown in screen below:

← Registration

Farmer

Trader

Service Provider

**Registered on PM Kisan**

Yes

No

Aadhar Number\*

Name\*

Mobile Number\*

OTP\*

**Generate OTP**

Rural

Urban

State\*



District\*





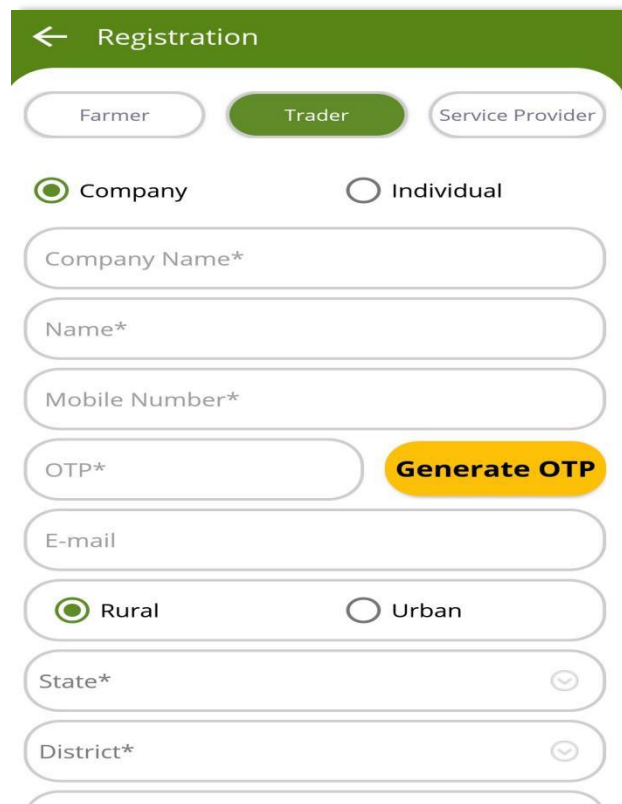
- After entering the mobile number, click on “Generate OTP” .The OTP will be sent to Farmer’s mobile via SMS.
- Fill in the OTP received for verification of mobile number.
- Select one category between Rural or Urban
- If category is chosen as Rural then following fields have to be filled: State, District, Block/Tehsil and Village.
- If category is chosen as Urban then following fields have to be filled : State, District, Town .
- After filling all the required fields, click on “Register” to proceed.
- A default password is sent to Registered Mobile Number as SMS and user-id will be the registered mobile number.

**Note:** - Upon first login, user is required to change the Password received after registration.

For one mobile number you can register only once.

## 2.2 Registration as Trader

- Click on Trader, Registration form will display as shown in screen below:



The screenshot shows a mobile application interface for registration. At the top, there is a green header with a back arrow and the text "Registration". Below the header, there are three tabs: "Farmer", "Trader" (which is selected and highlighted in green), and "Service Provider". Under the "Trader" tab, there are two radio button options: "Company" (selected) and "Individual". Below these are several input fields: "Company Name\*", "Name\*", "Mobile Number\*", "OTP\*", "E-mail", "Rural" (selected), and "Urban". At the bottom, there are two dropdown menus for "State\*" and "District\*", both marked with an asterisk. A yellow button labeled "Generate OTP" is positioned to the right of the "OTP\*" field.

← Registration

Farmer

Trader

Service Provider

OTP\*

**Generate OTP**

E-mail

Rural

Urban

State\*



District\*



Block/Tehsil\*



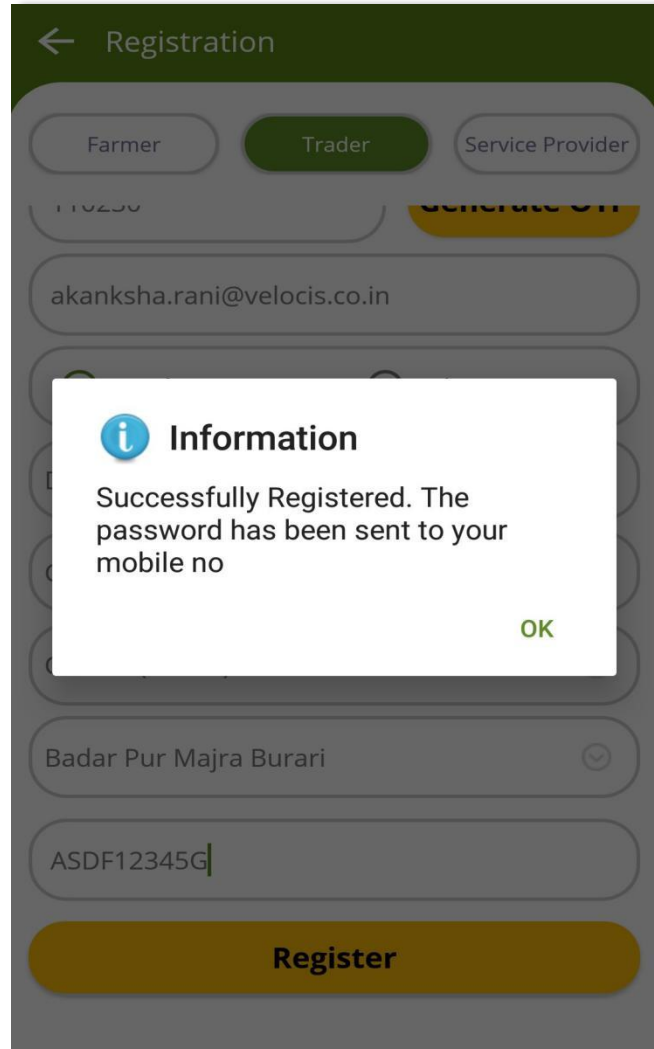
Village\*



PAN\*

**Register**

- Select Type: Company or Individual. Enter details.
- After entering the mobile number, click on “Generate OTP” .The OTP will be sent to Traders’s mobile via SMS.
- Fill in the OTP received for verification of mobile number.
- Select one category between Rural or Urban
- If category is chosen as Rural then following fields have to be filled: State, District, Block/Tehsil and Village.
- If category is chosen as Urban then following fields have to be filled : State, District, Town .
- Enter PAN number
- After filling all the required fields, click on “Register” to proceed, user will get a confirmation message popup as shown in screen below:

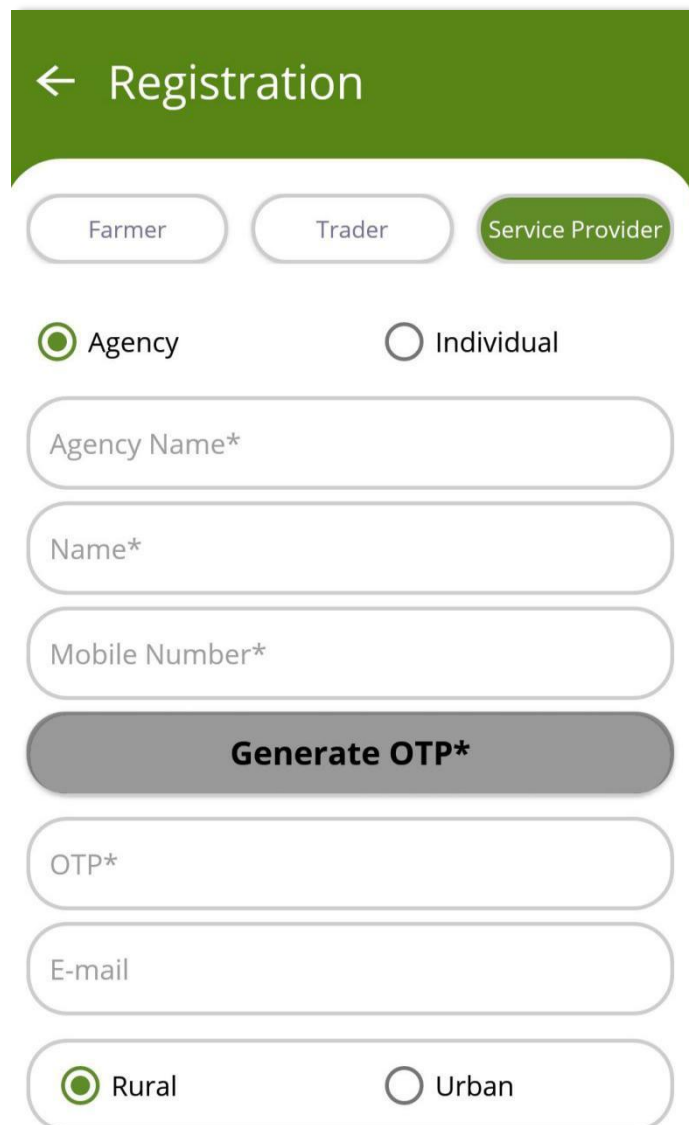


- A default password is sent to Registered Mobile Number via SMS and user-id will be the registered mobile number.

**Note:** - For one mobile number you can register only once. Upon first login, user is required to change the Password received after registration

### 2.3 Registration as Service Provider

- Click on Service Provider tab, Registration form will display as shown in below figure:-



The image shows a mobile application registration form for a Service Provider. The form is displayed on a green background with a white header bar containing a back arrow and the title "Registration". Below the header, there are three tabs: "Farmer", "Trader", and "Service Provider", with "Service Provider" being the active tab. The form includes several input fields and radio buttons:

- Radio buttons for "Agency" (selected) and "Individual".
- Text input field for "Agency Name\*".
- Text input field for "Name\*".
- Text input field for "Mobile Number\*".
- A grey button labeled "Generate OTP\*".
- Text input field for "OTP\*".
- Text input field for "E-mail".
- Radio buttons for "Rural" (selected) and "Urban".

The image shows a mobile application registration form. At the top, there is a green header with a back arrow and the text "Registration". Below the header are three buttons: "Farmer", "Trader", and "Service Provider", with "Service Provider" being the selected option. The form contains several input fields: "E-mail", a radio button selection for "Rural" (selected) and "Urban", and dropdown menus for "State\*", "District\*", "Block/Tehsil\*", and "Village\*". There is also a text input field for "PAN\*". At the bottom of the form is a prominent yellow button labeled "REGISTER".

- Select type of Service Provider : Agency or Individual.
- Enter details.
- After entering the mobile number, click on “Generate OTP” .The OTP will be sent to entered mobile via SMS.
- Fill in the OTP received for verification of mobile number
- Enter Email
- Select one category between Rural or Urban
- If category is chosen as Rural then following fields have to be filled: State, District, Block/Tehsil and Village.
- If category is chosen as Urban then following fields have to be filled : State, District, Town .
- Fill PAN number.
- After filling all the required fields, click on “Register” to proceed.
- A default password is sent to Registered Mobile Number via SMS and user-id will be the registered mobile number.


**Note:-** For one mobile number user can register only once.Upon first login, user is required to change

the password received after registration.

### 3. Login

Login functionality will be same for all users as mentioned below:

- A. Farmer
  - B. Trader
  - C. Service Provider
- Select User Type as Farmer
  - Enter registered mobile number
  - Enter Password



**Kisan Rath**  
FACILITATING TRANSPORTATION OF AGRI PRODUCE

Farmer  Trader  Service Provider

**MOBILE NUMBER**  
XXXXX-XXXXX

**PASSWORD**  
\*\*\*\*\* [Forgot Password ?](#)

**SIGN IN**

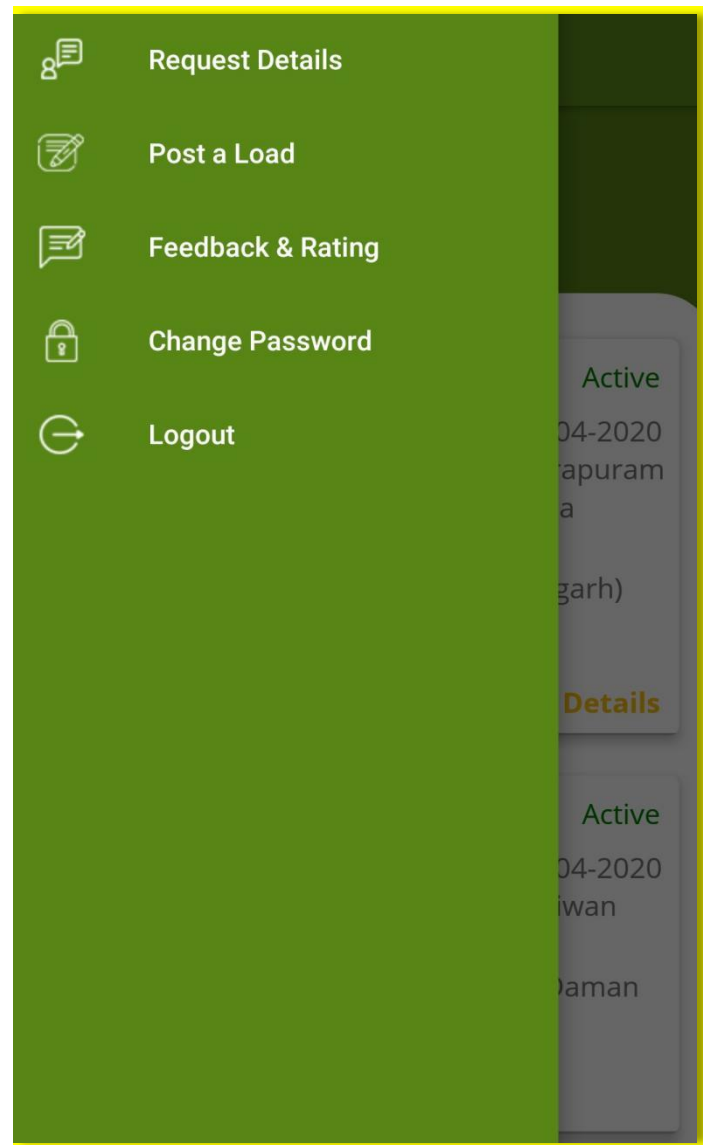
Don't have an account? **Register**

**Note :-** Upon first login, user has to reset his/her new password as described in Registration section and this process will be same for all three users.

### 4. Login as Farmer

After login as Farmer, Farmer's Dashboard will be displayed.

➤ Upon clicking on navigation bar, following menu will display as shown in figure below:-



#### 4.1 Request Details

Click on navigation bar, and select “Request Detail” from the menu. The no. of parties to whom the request is sent and the no. of responses received can be seen as shown in screen below:



## Request List

**Request ID** :[REQ/335/2020](#) Active  
**Request Date** :15-04-2020 - 30-04-2020  
**From** :Hemavathi Amarapuram  
Anantapur Andhra Pradesh  
**To** :New Delhi (najafgarh)  
New Delhi Delhi  
**Sent To** :6  
**Response From** :1 [View Details](#)

**Request ID** :[REQ/330/2020](#) Active  
**Request Date** :15-04-2020 - 24-04-2020  
**From** :Arakpur Andar Siwan  
Bihar  
**To** :Daman Daman Daman  
And Diu  
**Sent To** :6  
**Response From** :0

- User can view response received for the posted load requests as shown in screen below:



## Response Details

<b>Request ID</b>	REQ/335/2020
<b>Request Date</b>	15-04-2020 - 30-04-2020
<b>From</b>	Hemavathi Amarapuram Anantapur Andhra Pradesh
<b>To</b>	Hemavathi Amarapuram Anantapur Andhra Pradesh

<b>From</b>	:Xyz
<b>Transporter Name</b>	:
<b>Contact Person</b>	:test
<b>Contact Number</b>	:8376962964
<b>Price</b>	:500.00 INR/ Ton, 200.00 INR/ Vehicle
<b>Vehicle Type</b>	:tractor
<b>Vehicle Number</b>	:2

### 4.2 Post a Load

Here users will select values from Dropdown based on category of transportation of AgriProduce eg: whether the transportation is required from Farm to Mandi, Mandi to Mandi etc and click on "Next" button to proceed.

The screenshot shows the 'Kisan Rath' app interface. At the top, the status bar displays the time 14:54, signal strength, 4G network, and 55% battery. Below the status bar is a green header with a hamburger menu icon and the text 'Kisan Rath'. The main content area has a green background with the word 'Transportation' in white. Below this is a white rounded rectangle containing two dropdown menus: 'Transportation From\*' and 'Transportation To\*'. At the bottom of this white area is a yellow rounded button labeled 'NEXT'.

- Fill all the details and click on “Send Enquiry” button as shown in below screen:

## Post a Load

Source State\* ▼

Source District\* ▼

Source Block/ Tehsil\* ▼

Source Address

Source Pincode

Destination State\* ▼

Destination District\* ▼

Destination Block/ Tehsil\* ▼

Destination Address

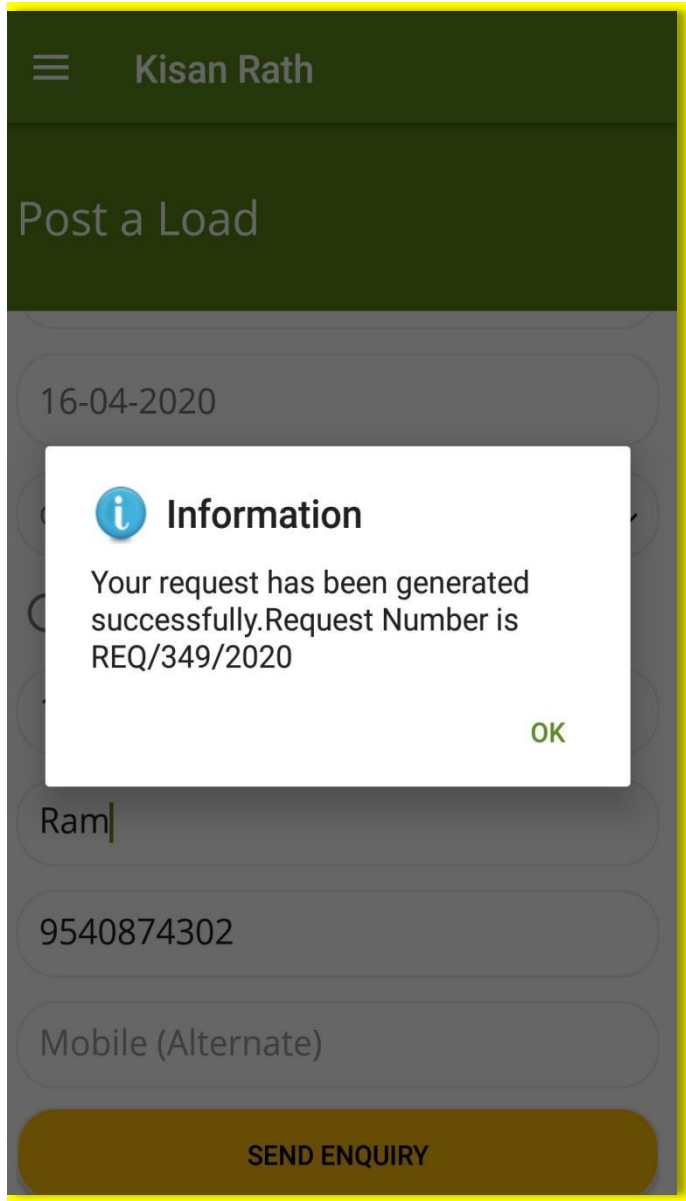
Destination Pincode

Commodity Group\* ▼

The screenshot shows a mobile application interface for 'Kisan Rath'. At the top, there is a green header with a hamburger menu icon and the text 'Kisan Rath'. Below the header is a green bar with the title 'Post a Load'. The main content area is white and contains several input fields and buttons:

- 'Commodity Group\*' (dropdown menu)
- 'Commodity Name\*' (dropdown menu)
- 'Weight (Quintals)\*' and 'Weight (Metric Tons)' (radio buttons)
- 'Transportation From Date\*' (text input)
- 'Transportation To Date\*' (text input)
- 'Vehicle Type\*' (dropdown menu)
- 'Full Truck Load' and 'Partial Truck Load' (radio buttons)
- 'Number of Vehicle\*' (text input)
- 'Name (Contact Person)\*' (text input)
- 'Mobile\*' (text input)
- 'Mobile (Alternate)' (text input)
- 'SEND ENQUIRY' (yellow button)

- Upon Clicking on Send Enquiry button, when request would be submitted a confirmation message will be displayed as shown in screen below:



- After clicking on OK button, request list will display as shown in screen below:

☰ Kisan Rath

## Request List

<b>Request ID</b>	<b><u>:REQ/335/2020</u></b>	Active
<b>Request Date</b>	:15-04-2020 - 30-04-2020	
<b>From</b>	:Hemavathi Amarapuram Anantapur Andhra Pradesh	
<b>To</b>	:New Delhi (najafgarh) New Delhi Delhi	
<b>Sent To</b>	:6	
<b>Response From</b>	:1	<a href="#">View Details</a>

<b>Request ID</b>	<b><u>:REQ/330/2020</u></b>	Active
<b>Request Date</b>	:15-04-2020 - 24-04-2020	
<b>From</b>	:Arakpur Andar Siwan Bihar	
<b>To</b>	:Daman Daman Daman And Diu	
<b>Sent To</b>	:6	
<b>Response From</b>	:0	

### 4.3 Feedback & Rating

This functionality will be same for all users. User can give the rating to service provider for their quality of service. When user clicks on Feedback & Rating tab following screen will be displayed:

Feedback & Rating

Select 

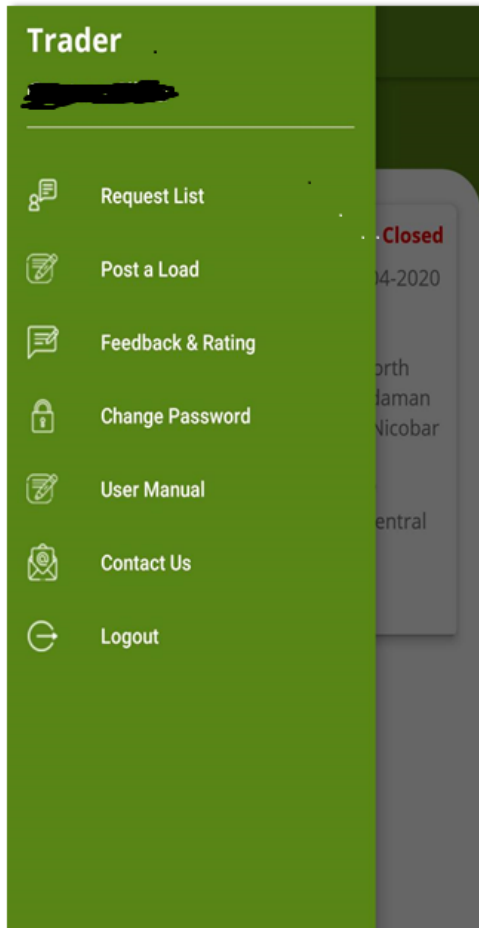


Remarks

**SUBMIT**

## 5. Login as Trader

After login as Trader, Trader's dashboard will be displayed .Upon clicking on navigation bar, following menu will be displayed -



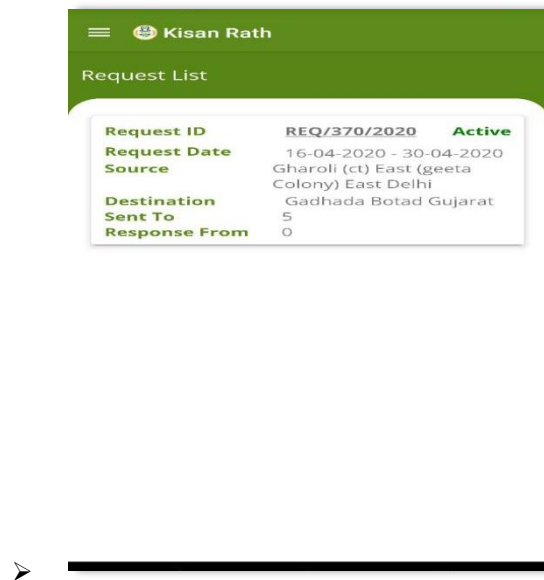
### 5.1 Request List

Here user can see the “Request List” that has been created with the help of Post a Load form.

- Click on Request List tab from left navigation bar.



- The users can view their previously submitted requests by clicking on the Navigation bar and selecting Request Details option.

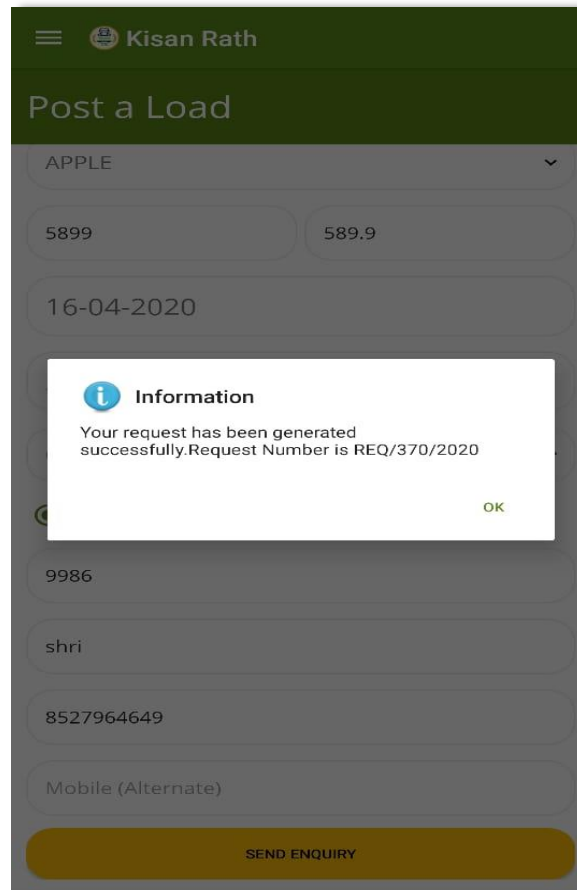


## 5.2 Post a Load

Here users will select values from Dropdown based on category of transportation of AgriProduce eg: whether the transportation is required from Farm to Mandi, Mandi to Mandi etc and click on "Next" button to proceed.

The screenshot shows the 'Kisan Rath' app interface. At the top, there is a green header with a menu icon, a truck icon, and the text 'Kisan Rath'. Below the header, the word 'Transportation' is displayed in a green bar. The main content area is white and contains two dropdown menus: the first is labeled 'Farm' and the second is labeled 'Warehouse'. Below these dropdowns is a prominent yellow button with the text 'NEXT' centered on it.

- Click on next button, Post a Load form will be opened where user fill their entire information.
- Upon Clicking on Send Enquiry button, when request would be submitted a confirmation message will be displayed as shown in screen below:



### 5.3 Feedback & Rating

This functionality will be same as Farmer user type .User can give the rating to service provider for their quality of service. Upon clicking on Feedback & Rating tab following screen will be displayed:

The image shows a mobile application interface for 'Kisan Rath'. At the top, there is a green header with a hamburger menu icon, a small circular icon, and the text 'Kisan Rath'. Below the header, the title 'Feedback & Rating' is displayed. The form contains a dropdown menu with the text 'Select' and a downward arrow. Below the dropdown is a five-star rating system with five grey stars. Underneath the stars is a text input field with the placeholder text 'Remarks'. At the bottom of the form is a yellow button with the text 'SUBMIT'.

## 6. Login as Service Provider

After login as Service Provider, dashboard will display. Upon clicking on navigation bar, following menu will be displayed: -

# Service Provider

---



Received Request



Onboard Vehicle



Change Password



User Manual



Contact Us



Logout

Active

04-2020

ALER

3456

GARH

4321

ALL

Active

04-2020

NHAT

R

E

AR

226023

## 6.1 Received Request

Here the Service Provider can view other users' Load Requests along with options to Accept/Reject the request and to directly make a call to the Requester to enquire more about the request.

The screenshot displays the 'Kisan Rath' application interface. At the top, there is a green header with a menu icon, a user profile icon, and the text 'Kisan Rath'. Below the header, the title 'Request List' is shown. The main content area contains three request cards. Each card displays the following information:

- Request ID:** REQ/370/2020 (Active)
- Request Date:** 16-04-2020 - 30-04-2020
- Source:** Gharoli (CT) East (Geeta Colony) EAST DELHI
- Destination:** GADHADA BOTAD GUJARAT
- Buttons:** ACCEPT (yellow), REJECT (grey), CALL (yellow)

The second card shows:

- Request ID:** REQ/369/2020 (Active)
- Request Date:** 17-04-2020 - 18-04-2020
- Source:** stuff Bannipara BOITAMARI BONGAIGAON ASSAM 258963
- Destination:** qerty JAMNAGAR JAMNAGAR GUJARAT 258463
- Buttons:** ACCEPT (yellow), REJECT (grey), CALL (yellow)

The third card shows:

- Request ID:** REQ/368/2020 (Active)

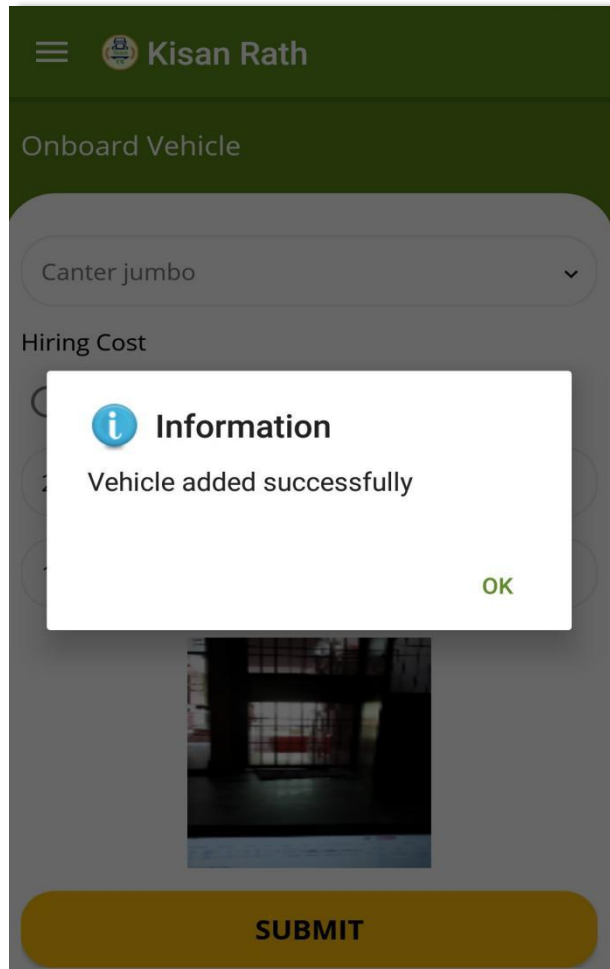
## 6.2 Onboard Vehicle

Here service provider shall fill the vehicle details as shown in screen below:

The screenshot shows the 'Onboard Vehicle' form in the Kisan Rath app. The form is titled 'Onboard Vehicle' and is set against a green header with the 'Kisan Rath' logo. The form contains the following fields and options:

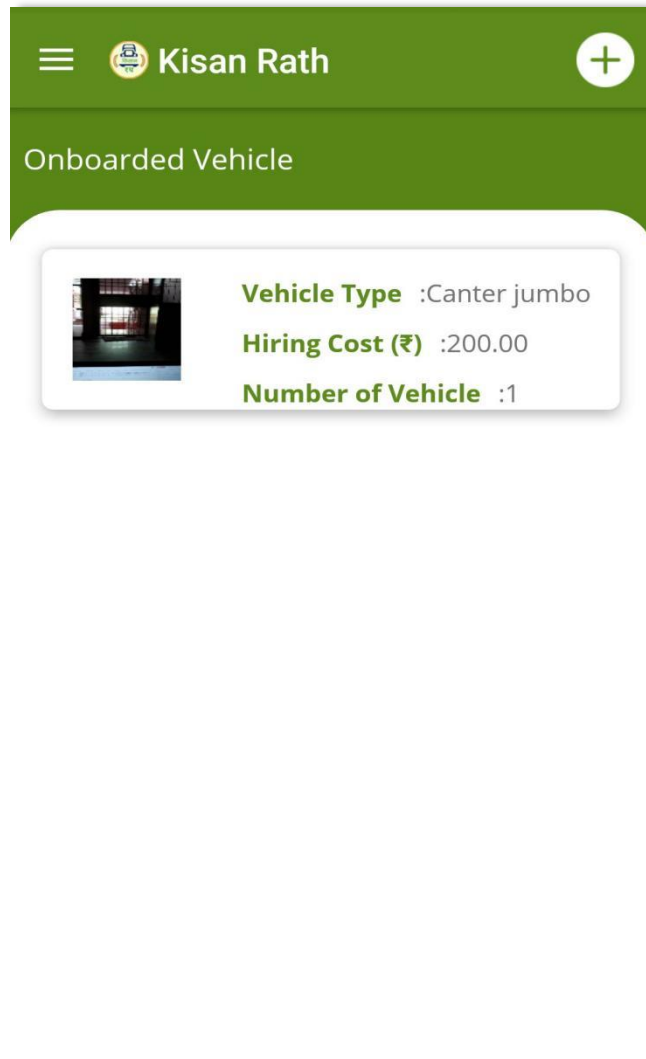
- Vehicle Type\***: A dropdown menu.
- Hiring Cost( per km)**: Two radio button options:  (₹)/Metric Ton and  (₹)/Vehicle.
- Hiring Cost (₹)/Metric Ton (per km)**: A text input field.
- Number of Vehicles\***: A text input field.
- Image Capture**: A square button with a camera icon.
- SUBMIT**: A large yellow button with a red arrow pointing to it.

- Select Vehicle Type
- Select hiring cost (per km ) in Rupees either for per metric ton or for per Vehicle.
- Enter hiring cost
- Enter number of vehicles
- Capture the vehicle picture
- Confirmation message popup will display after submitting the vehicle details as shown in screen below:



- Vehicle details will display on Onboard Vehicle screen as shown in screen below:






- By clicking on plus icon user can add more vehicle details.


## 7. Change Password


To change password, enter the following details: -


- Existing Password
- New Password
- Reenter New Password
- Click on submit button, password will get changed.

☰  Kisan Rath

Change Password

Existing Password\* 

New Password\* 

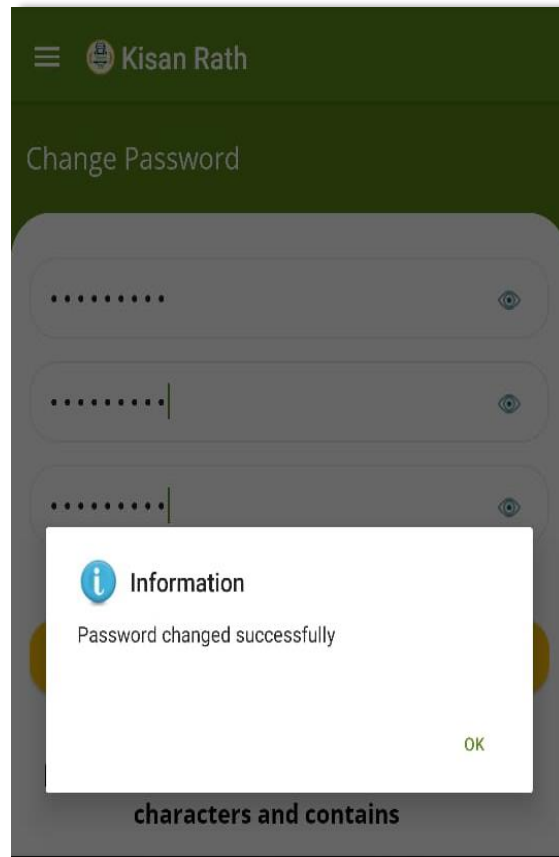
Confirm New Password\* 

**SUBMIT**

**Notes :Password length must be 8 characters and contains**

- 1- At least one upper case letter (A-Z)**
- 2- At least one lower case letter (a-z)**
- 3- At least one numeric value (0-9)**
- 4- At least one special character like (# @ \$ % & \* \_)**

- User will get “Successfully Password Changed” message alert after submission of all details as shown in screen below:

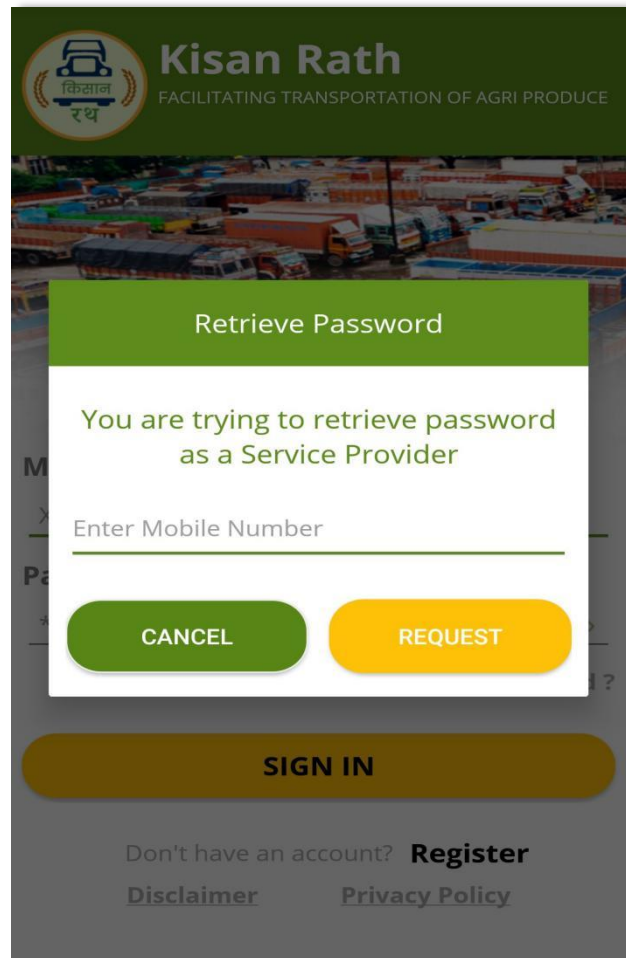


- Click on OK, logged in user's password will be changed successfully.

## 8. Forgot Password

Provision of forgot password is provided on login page.If user don't remember password then through "Forgot Password" he/she can retrieve password.

- Click on "Forgot Password" link, popup will open as shown in screen below:

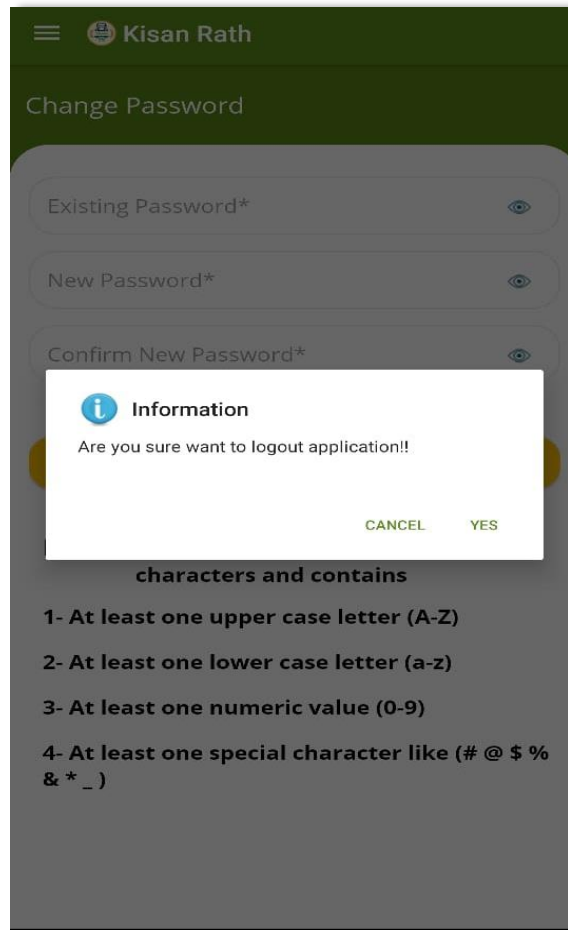


- Enter Registered Mobile No.
- Click on Request button.
- User will receive password on their registered mobile number via SMS. The received password has to be changed after login.

## 9. Logout

With the help of this ,user can logout from the application.

- Click on Logout from navigation bar, following screen will show as below:



- By clicking on Yes, user will get logged out from the application.
- By clicking on Cancel, Logout operation will be cancelled and user will not get Logged out from the application.